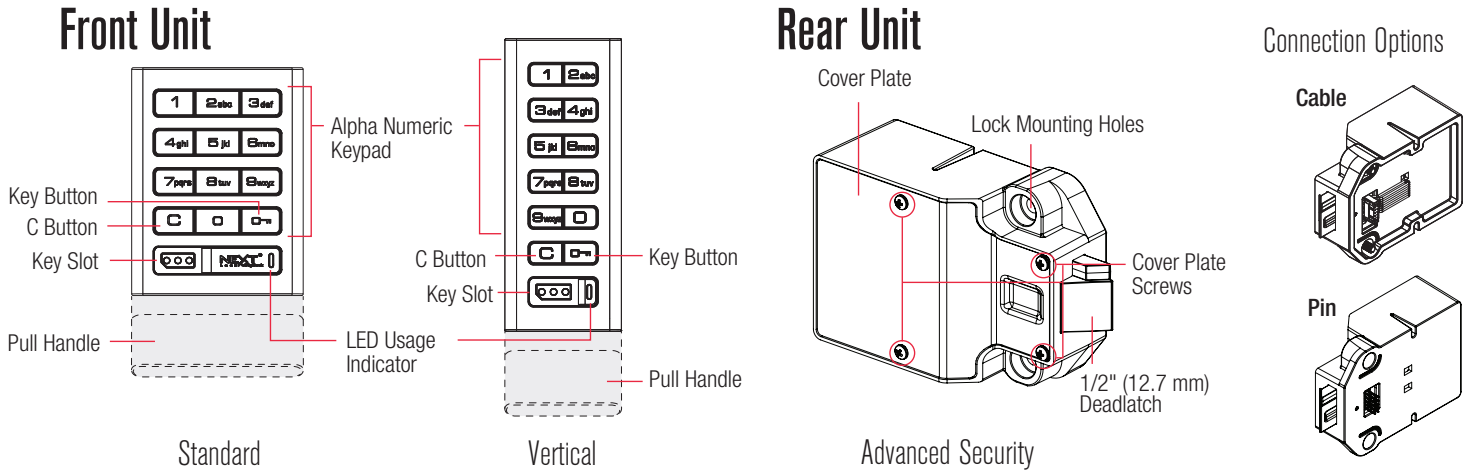


Axis locks with a keypad interface are operated by a 4-digit User Code or by an ADA compliant User Key. Manager Keys provide management access and external power. Programming is accomplished via a Programming Key unique to the lock system. An optional mobile application tool simplifies lock system management and provides audit trail.

## Lock Parts



## Keys



User Key

Manager Key\*

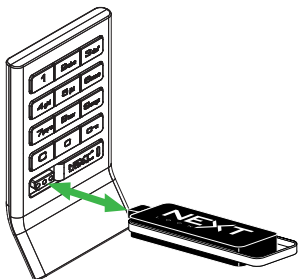
Programming Key\*\*

	User Key	Manager Key*	Programming Key**
Operates the lock	•	•	•
Overrides user access		•	•
Allows management inspection		•	•
Provides external power		•	•
Registers Manager Keys			•
Assigns user credential		•	

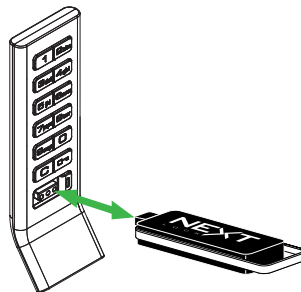
\*Up to 25 Manager Keys may be registered to each lock

\*\*1 Programming Key allowed per lock group

## Key Insertion



Standard

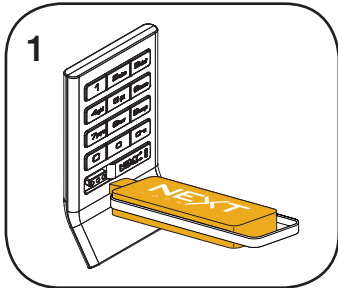


Vertical

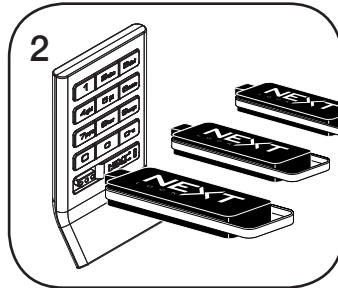
Next logo must face up on standard and vertical body locks.

## Setup

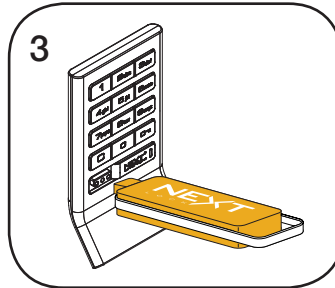
Locks are shipped with factory default settings (only operates by pressing  $\square$   $\square$ ). Setup must be completed to register the Programming Key and Manager Keys to all the locks.



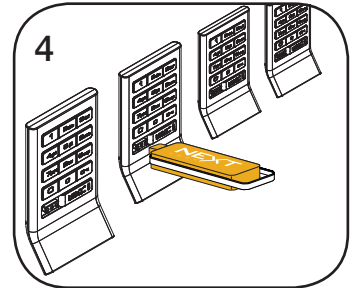
1  
Insert the Programming Key.  
A two-tone beep will be heard and the LED will turn on.



2  
Insert one Manager Key at a time.  
A two-tone beep will be heard for each Manager Key registered.



3  
Insert the Programming Key.  
A two-tone beep will be heard and the LED will turn off.

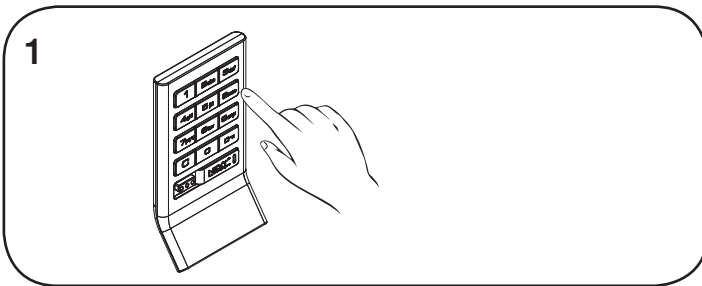


4  
Repeat above steps for each lock or follow instructions to [Express Register Manager Keys](#) to setup all locks.

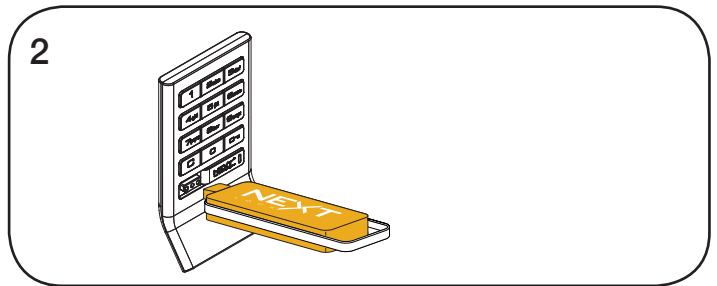
## Programming Instructions

### Express Register Manager Keys

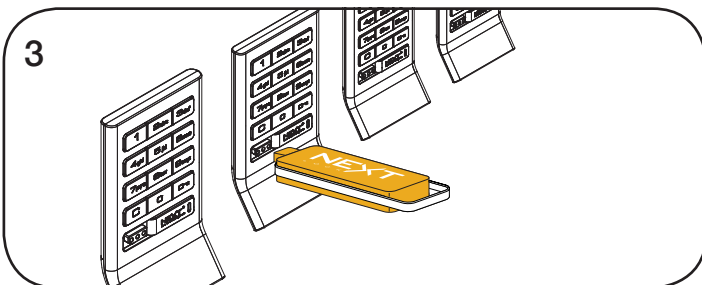
The Programming Key can quickly register the same Manager Keys to operate multiple locks.



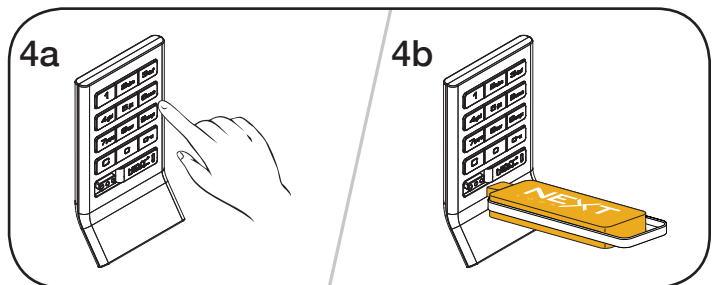
1  
Go to the lock already registered to operate with the Manager Keys.  
Press  $\square$   $\square$   $\square$   $\square$ .  
The LED will turn on.



2  
Insert the Programming Key.  
A two-tone beep will be heard and the LED will turn off.



3  
At each lock to be registered, insert the Programming Key.  
A two-tone beep will be heard and the LED will flash once to indicate successful registration.

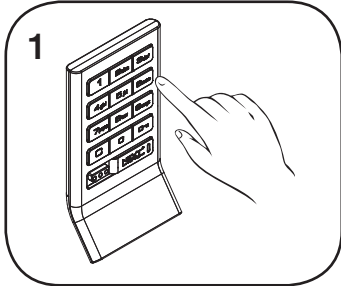


4a  
End express registration mode.  
Go to any registered lock.  
Press  $\square$   $\square$  then insert the Programming Key.

## Programming Instructions

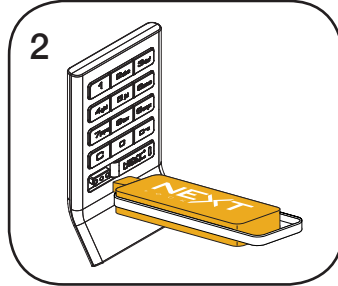
### Add Manager Keys

Manager Keys can be registered to the locks at any time.

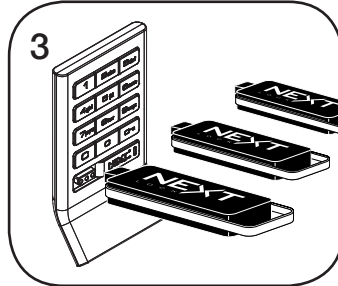


Go to a lock requiring additional Manager Keys.

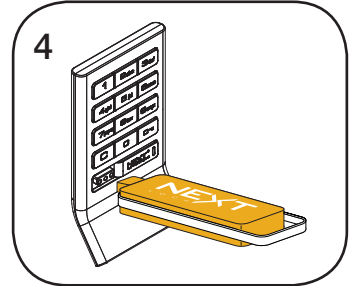
Press **[C]** **[07]** **[5]** **[5]** **[07]**.  
The LED will turn on.



Insert the Programming Key.  
A two-tone beep will be heard.



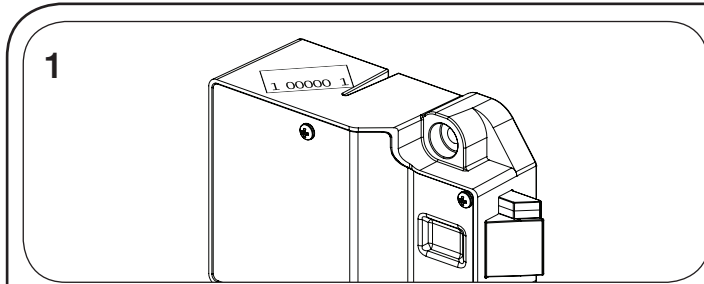
Insert each additional Manager Key one at a time.  
A two-tone beep will be heard for each Manager Key registered.



Insert the Programming Key.  
A two-tone beep will be heard and the LED will turn off.  
Repeat above steps for each lock or follow instructions to [Express Register Manager Keys](#) to register the same Manager Keys to multiple locks.

### Replace Keys

Replacement keys must be purchased and registered to the locks to prevent the lost/stolen keys from operating a lock.

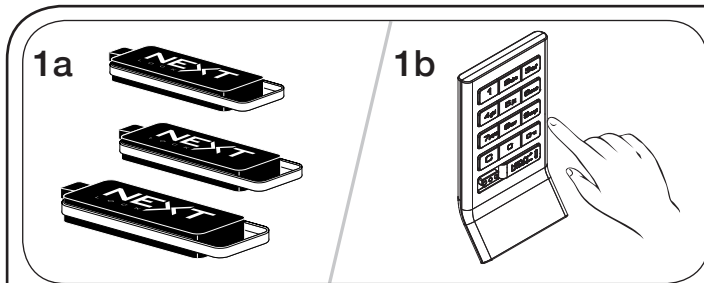


**To replace the Programming Key:**

Note the order number (found on the lock's rear unit).

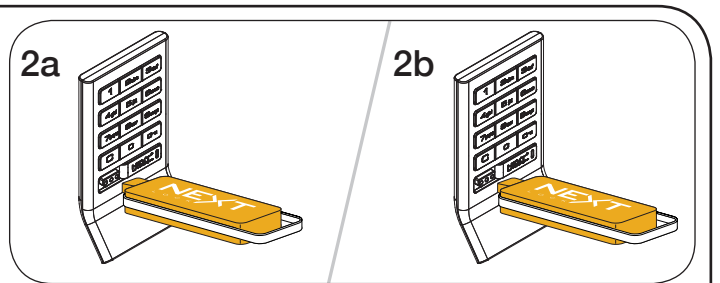


Contact Digilock Support to purchase a replacement Programming Key.



**To replace the Manager Keys:**

Collect all remaining Manager Keys.  
Go to any lock operated by the Manager Keys.  
Press **[C]** **[07]** **[5]** **[5]** **[07]**.

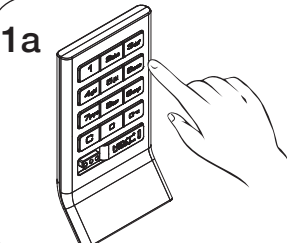


Insert the Programming Key.  
A two-tone beep will be heard and the LED will turn on.  
Insert the Programming Key again.  
Three sets of two-tone beeps will be heard and the LED will turn off. All previously registered Manager Keys are erased.  
Follow instructions to [Add Manager Keys](#) to register the remaining Manager Keys to the locks.

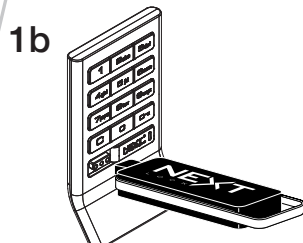
## Programming Instructions

### Assign the User Credential

Once a user credential is assigned, the previously assigned user credential will no longer operate the lock.

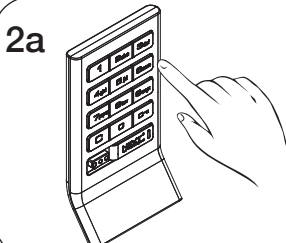


**1a**

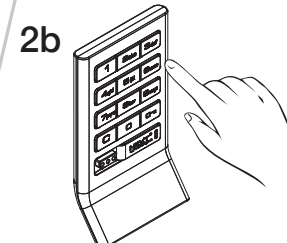


**1b**

**Assign a User Code:**  
Default user code 1234  
Press [1][2] then insert a registered Manager Key.  
The LED will turn on.

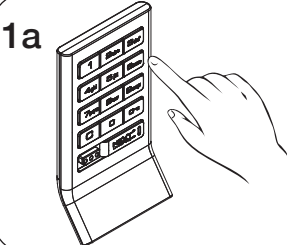


**2a**

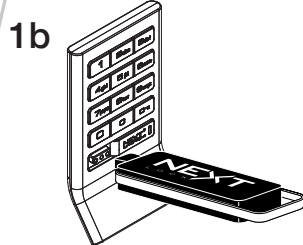


**2b**

Press [1] [new 4-digit code] [1]. A two-tone beep will be heard.  
Press [1] [the same 4-digit code] [1].  
Two sets of two-tone beeps will be heard and the LED will turn off.



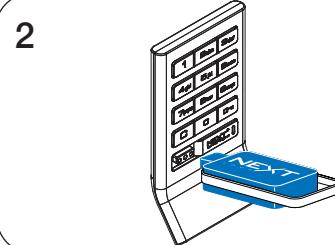
**1a**



**1b**

**Assign a User Key:**  
Press [1][2] then insert a registered Manager Key.  
The LED will turn on.

**2**

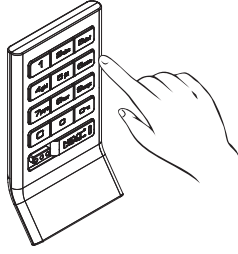


Insert a User Key.  
A two-tone beep will be heard and the LED will turn off.

## Operating Instructions - In Assigned Use Functionality

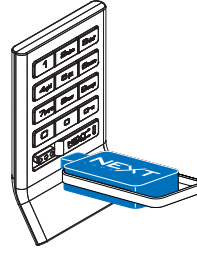
In assigned use functionality, users unlock their assigned locker with either their 4-digit User Code or User Key. To reassign a locker to a different user, follow instructions to [Assign the User Credential](#).

1



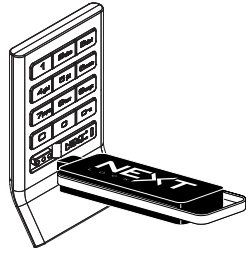
**Operate with the User Code**  
To unlock: Press [0] [assigned 4-digit code] [0].\*  
To relock: Close the door.

1



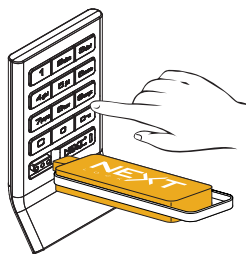
**Operate with the User Key**  
To unlock: Insert the assigned User Key.  
To relock: Close the door.

1



**Operate with a Manager Key**  
To unlock: Insert a registered Manager Key.  
To relock: Close the door.

1



**Operate with the Programming Key**  
To unlock: Press [0] [0] then insert the Programming Key.  
To relock: Close the door.

\*After 3 consecutive incorrect user code entries, the keypad will be disabled for 1 minute (Sleep Mode).

## Support

### Sleep Mode

After three consecutive incorrect User Code entries to unlock, the lock will go into “Sleep Mode” for one minute and for an additional minute for each subsequent incorrect entry. The keypad is disabled while in “Sleep Mode”. A registered Manager Key may be used to unlock while the lock is in “Sleep Mode”.

### Error Condition Indicators

**10 rapid beeps:**

The lock is binding which means that either door alignment or items in the locker are preventing the lock from operating. Press on the door while operating the lock. If error condition persists, contact Digilock support for assistance.

**2 sets of three beeps:**

The batteries are low. Replace the batteries.

### Does not Unlock with the User Code or User Key

The lock does not recognize the User Code or User Key. For immediate access, operate with a registered Manager Key. Follow instructions to [Assign the User Credential](#) to assign a new User Code or User Key to the lock.

### Does not Operate with a Manager Key

The lock does not recognize the Manager Key. Follow instructions to [Add Manager Keys](#) to register the Manager Key to the lock. For immediate access, operate with another registered Manager Key or with the Programming Key.

### Does not Operate with the Programming Key

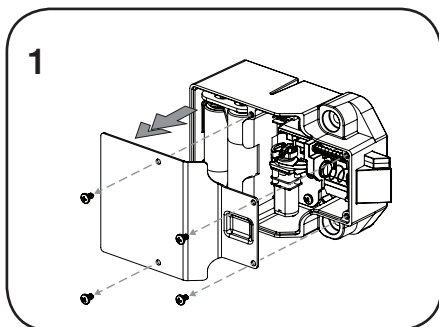
The lock does not recognize the Programming Key. If the Programming Key has been replaced, operate with the Replacement Programming Key. Contact Digilock support for additional assistance.

### No Audible Feedback when is Pressed

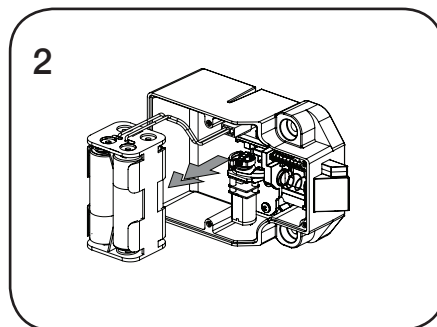
- The lock may be in “Sleep Mode” or the batteries may need to be replaced. For immediate access, operate with a registered Manager Key.
- The front unit may not be properly connected to the rear unit. Remove the lock from the door and check the connection.

## Battery Replacement (shown with cable rear unit)

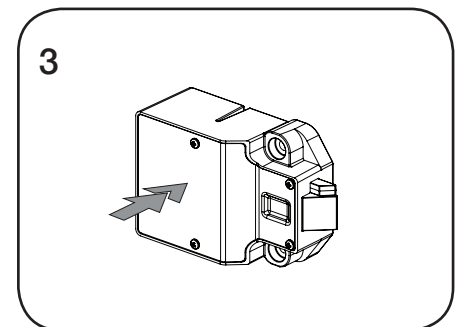
It is not necessary to uninstall the lock from the door.



1 Remove the screws and the cover plate.



2 Pull the battery pack from the rear housing. Replace with four premium alkaline AA batteries.



3 Place the battery pack back into the rear housing and screw cover plate in place.